Billing & Insurance

Physicians at the University of Florida Orthopaedics and Sports Medicine Institute practice under the University of Florida Physicians Clinical Practices Association (FCPA), which participates with many major commercial and traditional health insurance plans as well as the traditional Government-based plans, including Medicare, Florida Medicaid, and CHAMPUS.

Because some Preferred Provider Organizations (PPOs), Private Fee For Service (PFFS), Medicare Advantage Plans (MAPs) and Health Maintenance Organizations (HMOs) that are not accepted, it is very important for you to verify that your insurance plan participates with the University of Florida Physicians Clinical Practices Association. For that reason, you are asked to make direct contact with your employer or insurance company to understand benefits for office visits and procedures, radiological and physical therapy services before your visit to our facility.

It is our policy to file insurance claims to all major payors for our patients, including supplemental insurance plans. Please note that our facility is not a hospital; therefore, please make sure your plan includes outpatient services.

**UF Physicians Billing and Collections Department**

**Phone:** 352-265-7906  
**Fax:** 352-265-7908  
**Mailing Address:**  
P.O. Box 100354  
Gainesville, FL 32610

**University of Florida Doctor Billing Questions**

- Please call 352-265-7906

**Pay your UF Physician Bill Online**  
[https://billpay.ufp.ufl.edu/index.asp](https://billpay.ufp.ufl.edu/index.asp)

**Shands Healthcare Billing and Collections Department**

**Phone:** 352-265-0355  
**Fax:** 352-265-9007  
**Mailing Address:**  
P.O. Box 100334  
Gainesville, FL 32610

**Shands Healthcare Billing Questions**

- Please call 352-265-0355

**Pay your Shands Hospital and Ancillary Services Bill Online**  